


Sample bills

Origin Energy gas bill

Support materials



Origin Energy (Vic) Pty Ltd
A.B.N. 11 086 013 283

Gas Bill

MR AND MRS A B SAMPLE
11 SAMPLE ST
SAMPLETOWN VIC 3333

Enquiries	13 24 61
Emergencies or Leaking Gas (24 hr)	1800 676 300
www.originenergy.com.au	

Tax Invoice

Customer Number **0000 1111 22**
 Invoice Number **123-4567**
 New Charges **\$89.65**
 Due Date **01/09/03**
 Total Owing **\$89.65**

Essential bill information to make customer enquiries easier.

Payment information.

Payment Summary

Issued on 14/08/03 Page 1 of 2

Previous invoice amounts	We received thank you	Current credits	New charges	Total owing
\$41.20	\$41.20 CR	\$0.00	\$89.65	\$89.65

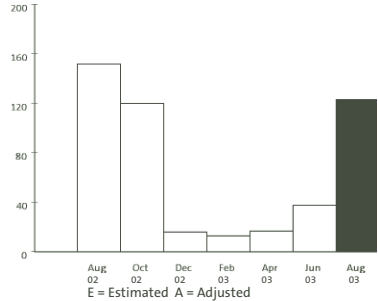
Property Location
11 SAMPLE ST SAMPLETOWN 3333

New charges are detailed overleaf

Meter reading date (includes your current reading and next approximate reading date).

Reading Date	13/08/03 = 58 days
Approx Next Reading	10/10/03
Last Bill Reading	16/06/03


Average Daily Consumption (megajoules)
The average cost per day for this account \$1.54



This graph illustrates your consumption patterns.

Your record of payment

Receipt/Cheque Number	Payment Date
<input type="text"/>	<input type="text" value="/ /"/>



Payment Slip (options overleaf)

Customer Number	0000 1111 22
Invoice Number	123-4567
New Charges	\$89.65
Due Date	01/09/03
Total Owing	\$89.65

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Meter Readings	Present	4724	
	Previous	4541	
	Metered Volume	183	
	Correction Factor	1.0109	
	Corrected Volume	184.9947	
	Heating Value	38.60	
	MJ's Used	7,141	
Gas Charges	Tariff (Domestic) 03		
	Supply Charge		16.48
	First	4,000 MJ's @ 0.8436 c per MJ	33.74
	Balance	3,141 MJ's @ 1.0274 c per MJ	32.27
	Prorata tariff adjustment		0.95 CR
Less Round Down	Credit		0.04 CR
GST Charge			8.15
	Total Charge Amount	\$89.65	
		Total New Charges	\$89.65
		Total GST (for this invoice)	\$8.15

Tariff refers to the gas charge applicable to your property type (domestic or commercial). There are two tariff charges, one for gas and one for supply.

Customer Information

New Connections & Account Enquiries 13 24 61
Gas Supply Faults 13 29 73
Emergencies or Leaking Gas (24 hr Service) 1800 676 300
Written Enquiries (not payments)
 Mail: Origin Energy Customer Contact Centre
 GPO Box 1199 ADELAIDE SA 5001
 Fax: 1800 444 369
 Email: enquiry@originenergy.com.au
Payment Assistance 13 24 61
 Call for information about, special payment arrangements.

Property Access

An estimated account will be issued if safe access to the meter is not available.

Moving Address?

Please contact us on 13 24 61 at least 3 working days prior to moving to finalise your account.

Interpreter Service

13 14 50

How to pay your gas account



By Direct Debit

To register or for more information phone us on 13 24 61



By Mail

Send this payment slip with your cheque made payable to
Origin Energy Services Ltd
 Locked Bag 304 SILVERWATER NSW 1811



In person at any Post Office, by Phone 13 18 16 or go to www.postbillpay.com.au (Credit Card limit of \$1,000 applies).

Call your participating financial institution to make a payment from your nominated cheque or savings account.


By Phone (Credit Card)

Just Call 1300 134 138. Available 24 hours a day, 7 days a week. Bankcard, Mastercard or Visa accepted. (Limit of \$1,000 per month applies).

Sample bills

Origin Energy electricity bill

Support materials



Origin Energy Electricity Limited
ABN 33 071 052 287

Electricity Account

MR AND MRS A B SAMPLE
11 SAMPLE ST
SAMPLETOWN VIC 3333

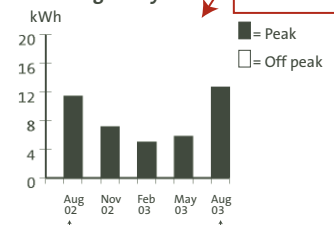
☎ Enquiries & moving home 13 21 14
☎ Power failure or faults 13 24 12
☎ Emergency hot water 13 14 27
🌐 www.originenergy.com.au

Account number 000 111 222 3

Amount due \$199.80

Due date 29 Aug 2003
(Current account only)

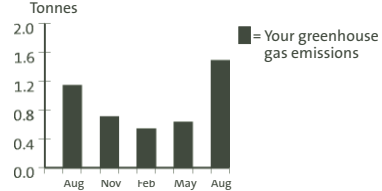
Your average daily use



Month	Peak (kWh)	Off peak (kWh)
Aug 02	12.51	11.9
Nov 02	8.0	6.0
Feb 03	6.0	5.0
May 03	7.0	6.0
Aug 03	12.51	11.9

This account: 12.51 kWh
Same time last year: 11.9 kWh
Average cost per day (Incl GST): \$2.24

Your greenhouse gas emissions



Month	Emissions (Tonnes)
Aug 02	1.54707
Nov 02	0.8
Feb 03	0.6
May 03	0.7
Aug 03	1.54707


Your greenhouse gas emissions for this account were 1.54707 tonnes. Electricity generation using fossil fuels is a major contributor to global warming.
For further information see www.greenhousegases.gov.au or www.originenergy.com.au/green

Tax Invoice - Account Summary

Issue date: 13 Aug 2003

Balance at last account	\$120.40
Payments received (see over)	\$120.40 cr
Miscellaneous charges and adjustments (see over)	\$0.00
Current account charges, concessions & other adjustments	\$199.80
Total amount due (including arrears)	\$199.80

Current account includes GST charges of \$19.48



See over for payment details

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Account enquiries – for any questions about this account or your payment options. Call 13 21 14

Meter reading (includes your previous reading and current reading).

Payment assistance – For information about special payment plans, instalment plans or the Utility Relief Grant Scheme. Call 13 21 14

Winter Energy Concession – The Victorian Government Winter Energy Concession is available at certain times of the year for customers holding an eligible concession or pension card.

Off-peak Concession – The Victorian Government off-peak Concession is available to eligible concession and pensioner card holders with off-peak electricity.

Meter access – So that we are able to provide you with accurate accounts based on actual reads, please ensure that locked gates, dogs or other obstructions do not prevent access to your meter.

Written enquiries (not payments)
Mail: Origin Energy Electricity Limited
GPO Box 186, Melbourne VIC 3001
Fax: 1800 999 943 or
Email: enquiry@originenergy.com.au

Interpreter Service – Call 13 14 50

Payments - 28/05/2003 \$120.40 cr

For supply at - 11 SAMPLE ST SAMPLETOWN, 3333

Account period: 12 May 2003 to 09 Aug 2003

Next anticipated reading between: 10 Nov 2003 & 13 Nov 2003

Electricity Tariff - General Domestic

	Meter Number	Bill Days	Previous Reading	Current Reading	Usage kWh	@Rate c/kWh	Amount \$
Peak Use							
Energy Use	666666	89	73560	75673	1113	14.26c	158.64
Other Charges							
Service to Property							36.15
Total Electricity Charges							\$194.79
GST							\$19.48
Network Tariff Rebate			Peak Use		1113	1.30c	14.47 cr
Total Current Account Charges							\$199.80

Tariff refers to the electricity charges made for your property type (domestic or commercial) and for peak or off peak usage. There are two tariff charges, one for electricity and one for supply.

Direct Debit: Call 13 21 14 to arrange automatic payment of future accounts

Mail: Send this payment slip with your cheque made payable to **Origin Energy Electricity Limited**
Private Bag MCMC 14825 Melbourne VIC 8001

In Person: Present this account at any Australia Post Office

To pay by credit card* phone 13 18 16, or go to www.postbillpay.com.au

* Acceptable credit cards: Bankcard, MasterCard, VISA (limit \$1,100 per month)

Payment slip

Due Date
(Current account only)

29 Aug 2003

Account number

000 111 222 3

Amount due

\$199.80